

# **HRSA's Resources for Advancing Telehealth**

**March 7, 2018 | 3:00pm-3:20pm  
Federal Health IT Pavilion | #10219  
HIMSS 18**

**Natassja Manzanero, MS  
Telehealth Resource Center Program Coordinator  
Office for the Advancement of Telehealth  
Federal Office of Rural Health Policy  
Health Resources and Services Administration (HRSA)**



# Federal Office of Rural Health Policy

## 2018 Programs

### Community-Based Division

- Rural Healthcare Outreach Services
- Network Planning & Network Development
- Small Healthcare Provider Quality Improvement
- Rural Health Opioid Program
- Care Coordination
- Benefits Counseling & Allied Health Workforce
- Delta Health Systems
- Black Lung Clinics Program
- Radiation Exposure & Screening Education

### Policy and Research Division

- Rural Health Research Centers
- Rural Health Research Gateway
- Rural Health Information Hub
- Rural Policy Analysis
- Rapid Response Data Analysis
- Rural Health Value

### Office for the Advancement of Telehealth

- Telehealth Network Grants
  - Evidence-Based (Emergency Departments)
  - School-Based
  - Rural Child Poverty
  - Substance Abuse
- Telehealth Resource Centers
- Telehealth Research Center
- Telehealth Centers of Excellence
- Flex Rural Veterans Health Access
- Licensure Portability

### Hospital-State Division

- State Offices of Rural Health
- Medicare Rural Hospital Flexibility Grants
- Small Hospital Improvement Grants



# Office for the Advancement of Telehealth (OAT)

**Mission:** Promote the use of telehealth technologies for health care delivery, education, and health information services.

**Definition:** The use of electronic information and telecommunication technologies to support and promote long-distance clinical health care, patient and professional health-related education, public health and health administration. Technologies include video conferencing, the internet, store-and-forward imaging, streaming media, and terrestrial and wireless communications.

**Activities:** Administer nine grant programs, coordinate and collaborate on telehealth activities, monitor telehealth policy.



# OAT Grant Programs (FY2017) - \$18.3 M

Program	Grants	Amount
Telehealth <u>Network Grant Program</u>	21	\$6.2 M
Evidence-Based Telehealth <u>Network Grant Program</u> *	6	\$2.1 M
Rural Child Poverty <u>Network Grant Program</u> *	4	\$1.3 M
Substance Abuse Treatment <u>Network Grant Program</u>	3	\$0.75 M
Rural Veterans Health Access Program	3	\$0.90 M
Telehealth Resource Centers	14	\$4.6 M
Licensure Portability Grant Program	2	\$0.50 M
Telehealth-Focused Rural Health Research Center	1	\$0.75 M
Telehealth Centers of Excellence	2	\$1.2 M

\* Ends in 2018



# Telehealth

The use of electronic information and telecommunications technologies to support and promote long-distance clinical health care, patient and professional health-related education, public health, and health administration



## Technologies include:

- Internet
- Videoconferencing
- Store-and-forward imaging
- Streaming media
- Terrestrial and wireless communications



# Telehealth Modalities

- Synchronous interactive audiovisual
- Asynchronous store-and-forward
- Remote patient monitoring
- Mobile health
- Robotics



# Telehealth Resource Centers (TRCs)

TelehealthResourceCenters.org



2 National Resource Centers

NRTRC	gpTRAC	NETRC
CTRC	HTRC	UMTRC
SWTRC	SCTRC	MATRC
PBTRC	TexLa	SETRC
12 Regional Resource Centers		

**HRSA**  
Health Resources & Services Administration

# Key Telehealth Policy Issues

## Payment

- Medicare
- Medicaid
- Private Payers

## Licensure

- Cross state or international practice (medical tourists)
- Compact vs expediting licensing
- FSMB, Other licensing boards

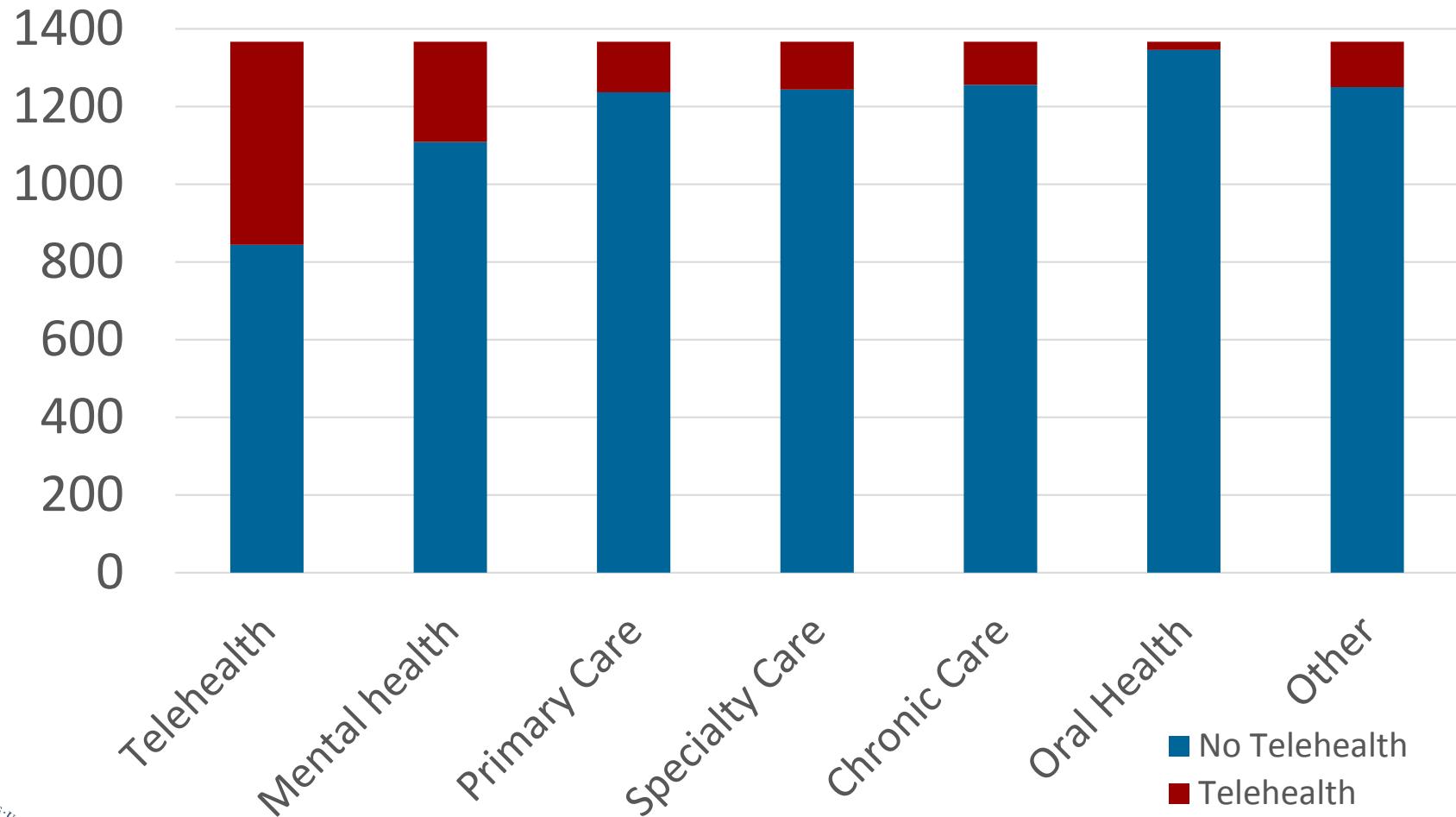
## Broadband Capacity

- Gaps in access to high-speed, affordable broadband
- Broadband price can be 3x higher in rural than urban
- Universal Service Fund is eliminating cost & gaps





# Telehealth Service in FQHCs 2016



# Federal Telehealth Partnership

## Coordinate “FedTel” - Federal Workgroup on Telehealth

- Shared website
- Six subcommittees
- Short-term and long-term goals
- 26 agencies/departments



# Federal Telehealth Compendium

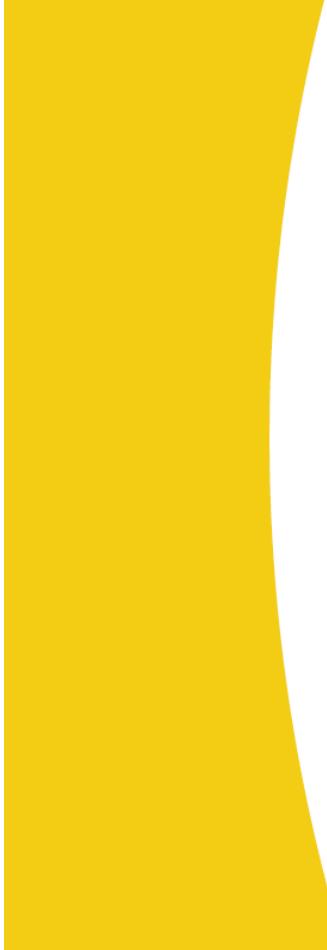
- Developed by the Office of National Coordinator for Health Information Technology (ONC) in coordination with the Federal Office of Rural Health Policy within the Health Resources and Services Administration (HRSA).
- ONC and HRSA solicited input from agencies and incorporated information from publically available resources. The compendium includes a wide range of telehealth activities across agencies including: research, policy development, implementation, adoption, care delivery, standards/interoperability, and privacy.

[https://www.healthit.gov/sites/default/files/federal\\_telehealth\\_compendium\\_final\\_122316.pdf](https://www.healthit.gov/sites/default/files/federal_telehealth_compendium_final_122316.pdf)





# NQF Telehealth Measure Development Framework



Creating a Framework  
to Support Measure  
Development for  
Telehealth

FINAL REPORT  
AUGUST 31, 2017



NATIONAL  
QUALITY FORUM

This report is funded by the Department of Health  
and Human Services under contract HHSN-500-  
2012-00009I, Task Order HHSN-500-T0022.



<http://www.qualityforum.org/ProjectDescription.aspx?projectId=83231>



# Visit Us at HIMSS18!

---

**Health Resources and Services Administration  
Federal Health IT Pavilion  
Booth #10291-08**

**Telehealth Resource Centers  
Interoperability Showcase  
Booth # 11955**



**HRSA**  
Health Resources & Services Administration



# Contact Information

**Natassja Manzanero, MS**

**Telehealth Resource Center Program Coordinator**

**Health Resources and Services Administration (HRSA)**

**Email:** [nmanzanero@hrsa.gov](mailto:nmanzanero@hrsa.gov)

**Phone:** 301-443-2077

**Web:** [www.hrsa.gov/ruralhealth](http://www.hrsa.gov/ruralhealth)

**Twitter:** [twitter.com/HRSAgov](https://twitter.com/HRSAgov)

**Facebook:** [facebook.com/HHS.HRSA](https://facebook.com/HHS.HRSA)

